

Date: Tue, May 20, 2025 at 12:31 PM

Subject: ThriveMed Updates

Dear ThriveMed Family,

First off, thank you all for persevering with us through some difficult times. We appreciate your faith in us and are profoundly grateful for the opportunity to continue to bring you care.

In order to better serve you, we have used this time to completely reexamine and reconfigure ThriveMed. In brief, we are adding new providers (doctors and nurse practitioners) and adding new staff (leadership and clinical). In addition, I will be transitioning to a consulting/coaching role while continuing to manage the clinic. This was the most cost effective and efficient way to return to the clinic and engage in your care. It also allows me to spend time with you to explore your priorities knowing another provider is ensuring all of your medical needs are met. I will also be mentoring new providers to ensure our operational standards continue to be best practice. Finally, I will be able to spend more time doing the things that I'm best at that also help our patients the most.

For this to happen, I had to make some painfully difficult personal, legal, and financial decisions. I didn't anticipate the impact of lyme disease on my health, nor the consequences it would have on my ability to renew my license. For the licensure issue to stop impacting the financial future of the practice, I negotiated a voluntary surrender of my medical license with the option of returning to full licensure. This was not an easy decision, and it was not related in any way to my performance of my duties as a physician - it was a practical, financial decision to invest in ThriveMed and return to your care in a healthy, sustainable manner.

You can schedule time with myself, Erica or Julie, and we are currently working on adding another physician with expertise in integrative medicine. Our hope is that we can have an even more sustainable and complete primary care practice here for you. If you have any questions about the above, please don't hesitate to contact the clinic to discuss in person.

I'm proud of our team and how we've moved into a happy new future. More updates on new services and providers will be coming shortly. Thanks for sharing the ride with us.

LuAnn