

Date: December 5, 2024 at 10:20:46 AM CST

Subject: ThriveMed through the Holidays

Hello ThriveMed Community,

First, thank you all for your ongoing patience and kind words. Your good wishes mean the world to us.

Now, the best news: Erica and her family welcomed a beautiful baby [REDACTED]  
Mom, baby and family are all doing well. Tired, but to be expected!

As many of you know, LuAnn has been on a leave of absence for several weeks. This has been due to two factors that are non-negotiable: her health and licensing issues. We anticipate this to continue until at least January 8, 2025. As such, we are scheduling appointments after that date. There are resources in place to answer questions and assist with triage so we don't overwhelm the system. This current situation has been ongoing for weeks; the difference is that now Erica will not be seeing patients in clinic. We realize this may mean utilizing urgent care for the next few weeks, but please call/text/email per usual and the ThriveMed Staff will help figure out the best way forward. If you need to pick something up, someone will be here during our standard hours (9-5 M-Th; 9-3 Friday) to assist you. All calls, emails and texts will be attended to as usual.

We appreciate your patience as we navigate this extraordinary situation. We are grateful for the ThriveMed Community and wish you all an exceptional holiday season.

Warmest wishes,

The ThriveMed Team