

KEY FACTS ABOUT AN ISAGENIX MEMBERSHIP

<p>MEMBERSHIP TYPES</p>	<p>ISAGENIX HAS TWO MEMBERSHIP TYPES: (1) CUSTOMERS AND (2) ASSOCIATES:</p> <ul style="list-style-type: none"> • Customers and Preferred Customers can purchase Isagenix products at reduced prices for their own or household use but cannot resell Isagenix products or participate in the Isagenix Team Compensation Plan or other business promotions. • Associates can purchase Isagenix products at reduced prices for their own or household use; they also have the opportunity to earn money by selling Isagenix products to Retail Customers and from purchases made by Personally Enrolled Members, which include both Customers and Associates. <p>A majority of Isagenix Members join Isagenix primarily to purchase Isagenix products at a discount. As a result, approximately 79% of Isagenix Members worldwide did not receive any earnings from Isagenix in 2019.</p>
<p>CUSTOMER BENEFITS</p>	<p>CUSTOMERS ENJOY THE BENEFITS OF OUR NO-COMPROMISE, SCIENCE-BASED PRODUCTS. CUSTOMERS HAVE THE OPTION TO CHOOSE:</p> <ul style="list-style-type: none"> • Preferred membership: Fast, simple, free sign-up offering discounted prices on Isagenix products. • Autoship program: Optional program offering convenience and eligibility for delivering your selected Isagenix products on a recurring schedule. <p>Customers are not eligible to participate in the Team Compensation Plan. A Customer may update his or her status from Customer to Associate at any time within the first two years.</p>
<p>ASSOCIATE BENEFITS</p>	<p>ASSOCIATES ENJOY THE SAME BENEFITS AS CUSTOMERS, WITH THE ADDITIONAL BENEFIT OF HAVING THE OPPORTUNITY TO PARTICIPATE IN THE ISAGENIX TEAM COMPENSATION PLAN AND OTHER PROMOTIONS. PURSUING THE INCOME OPPORTUNITY:</p> <ul style="list-style-type: none"> • Does not require a significant investment in inventory, sales tools, or other materials, and you can set your own hours and workplace. • May be rewarding, but like any worthwhile business venture, results vary widely depending on many factors, including your skill, effort, time, demographics, and even luck. • Does not offer “quick riches” or guarantees of success. Building any long-term business is challenging, and relatively few achieve significant long-term financial success.
<p>HOW CAN ASSOCIATES EARN MONEY?</p>	<p>ASSOCIATES MAY EARN MONEY IN SEVERAL DIFFERENT WAYS:</p> <ul style="list-style-type: none"> • Retail profits (from in-person sales to Retail Customers) • Retail direct profits (from online sales through approved websites) • Product Introduction Bonuses (based on qualifying sales to new Members) • Team Bonuses, known as Cycles (based on recurring sales to Customers and other Associates) • Executive Matching Team Bonuses (as described in the Isagenix Compensation Plan) • Special incentives and other promotions (including Rank Advancement Bonuses) <p>Associates cannot earn money simply for recruiting or sponsoring new Members. For more details, refer to the Isagenix Team Compensation Plan.</p>
<p>HOW MUCH MONEY CAN AN ASSOCIATE REASONABLY EXPECT TO EARN?</p>	<p>This Earnings Disclosure Statement (the “EDS”) reflects statistics based on all customers and associates globally in 2019 and therefore is not representative of any potential earnings in Japan as Isagenix Japan is a startup and therefore local statistics are not available at this time. At such time as statistics are available, Isagenix will update this EDS accordingly. Furthermore, in the future when Isagenix Japan statistics are available and reflective of the market in Japan, Isagenix will provide an applicable EDS. The purpose of this EDS is to provide all potential customers, or Associates with information that identifies how our members are segmented between the categories of Customers and Associates, the benefits of each category, and provide indicative levels of earnings of Associates in all Isagenix markets combined.</p> <p>In 2019, about 21% (the base is 387,950 customers who made a purchase in 3 months: 9/30/2019-12/29/2019) of about 65,000 associates earned some compensation. Not including any retail and retail direct profits, of those who received earnings from Isagenix, approximately:</p> <ul style="list-style-type: none"> • 50% (about 32,556) made more than US\$466, and the other half made less. • 10% (about 10,294) made more than US\$3,256. • 1% (about 650) made more than US\$45,413. • As of December 31, 2019 there were 308 Isagenix Millionaires (Associates who have exceeded \$1 million in cumulative gross earnings since joining Isagenix). Those in this group averaged approximately 6.1 years as an Isagenix Associate before becoming Isagenix Millionaires, with the longest being 16 years. <p>Earning representations reflect gross amounts that do not include any business expenses associated with pursuing the opportunity. Associates are responsible for their own business expenses, and these expenses will vary greatly.</p>
<p>WHAT IS THE BUYBACK POLICY?</p>	<p>In addition to the product satisfaction guarantee that is available to all Associates and Customers, Isagenix will buy back any currently marketable inventory purchased within the previous 12 months by Associates who decide to cancel their Isagenix membership. For more details, see the Isagenix Return and Refund Policy and the Isagenix Buyback Policy.</p>