# **EPPERDIX**

# 64%

#### Melaleuca 2013 Annual Income Statistics



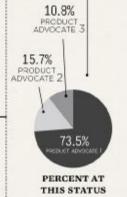


# Customers

The majority (64%) of those who buy Melaleuca products each month are strictly customers. They're not interested in pursuing the Melaleuca financial opportunity. They just love Melaleuca products. Only a few of them will ever decide to build a Melaleuca business.

BUSINESS

BUILDER



ustomer	Referral	Statu

24% of all Melaleuca customers have referred at least one customer but fewer than eight customers. As those customers purchase products directly from Melaleuca, those who referred them receive a small commission. These households are not necessarily interested in the financial opportunity. Their relationship with Melaleuca is primarily because they love Melaleuca products. Their "status" is determined by how many customers they have referred. A Product Advocate 1 has at least one customer. A Product Advocate 2 has referred at least two customers and a Product Advocate 3 has referred at least four customers. While these individuals may not be considered serious business builders, their customers (like the vast majority of Melaleuca customers) come from word-of-mouth referrals. Therefore, the overall contribution of these individuals is significant.

73.5% PACDLET ADVOCATE I	ANNUAL INCOME				ONAL OMERS	TOTAL ACTIVE CUSTOMERS		TIME TO ACHIEVE STATUS <sup>1</sup>		
PERCENT AT THIS STATUS	HG4	LOW	AVERAGE	нини	AVERAGE	имин	AVERAGE	SHORTEST	LONGEST	AVERAGE
PRODUCT ADVOCATE 1	\$2,852	\$24	\$87	0	1	0	4	1 Mo.	120 Mo.	4 Mo.
PRODUCT ADVOCATE 2	\$3,421	\$24	\$237	2	2	2	10	1	120 Mo.	5 Mo.
PRODUCT ADVOCATE 3	\$6,375	\$27	\$550	4	5	4	20	1	120 Mo.	5 Mo.

# Developmental Status

OR 1 / 2 (85.59

Only 1 out of 9 customers (12%) will decide to start their own Melaleuca business and eventually achieve Director status or above. Directors have made a substantial effort (probably spent 50 hours or more) in developing at least eight Melaleuca customers. Those estimated 50 hours could have been spent in a single week or could have been spent over several years. But at some point in their lives, Directors have invested enough time to develop (and maintain) at least eight Melaleuca customers.

12%		Only tour effort (pro been spen
V	**	DIRECT

	ANNUAL INCOME		PERSONAL CUSTOMERS		TOTAL ACTIVE CUSTOMERS		TIME TO ACHIEVE STATUS			
	ніян	LOW	WERWSE	MNIMUM	AVERASE	HIMMUH	AVERAGE.	SHORTEST	LONGEST	AVERAGE
%)	\$30,776	\$183	\$2,106	10	14	10	69	1 Mo.	120 Mo.	6 Mo.

## Initial Leadership Status

Leaders at these statuses have made a more serious effort to build a Melaleuca business. Those who have reached these leadership statuses have not only invested enough time to refer several customers, but they have also helped some of those customers start a business and become Marketing Executives. Those Marketing Executives have, in turn, referred additional customers who purchase Melaleuca products each month. Commissions are paid based on the development of customers and the development of leaders who help others reach their goals.

		PERSONAL CUSTOMERS		TOTAL ACTIVE CUSTOMERS		TIME TO ACHIEVE STATUS!				
	нен	LOW	AVERAGE	NIMMUM	AVERAGE	МИМИМ	AVERAGE	SHORTEST	LONGEST	AVERAGE
DIRECTOR 3 (5.7%)	\$32,759	\$2,780	\$7,897	11	29	48	201	1 Mo.	120 Mo.	12 Mo.
DIRECTOR 4 / 5 (2.8%)	\$36,917	\$5,296	\$13,115	13	39	99	292	1 Mo.	120 Mo.	17 Mo.
DIRECTOR 6 / 7 (1.2%)	\$57,445	\$9,953	\$20,744	15	49	205	445	1 Mo.	120 Mo.	21 Mo.
DIRECTOR 8 / 9 (0.7%)	\$76,847	\$14,563	\$29,241	18	57	315	556	1 Mo.	120 Mo.	28 Mo

### Advanced Leadership Status

Those Marketing Executives who reach Senior Director or above have shown substantial interest and dedication in building a Melaleuca business. While they may not work their businesses full time, it is essential that they invest some time each month nurturing, training, and helping those in their marketing organizations. Melaleuca advocates that Marketing Executives keep their full-time jobs and work their Melaleuca businesses in their spare time. However, some Executive Directors at the higher income statuses do work their businesses close to full time. Melaleuca strongly advocates that Marketing Executives do not quit their full-time jobs until their Melaleuca incomes far surpass the incomes they receive from their full-time employers. Rather, they should add their Melaleuca incomes to their regular incomes, thereby making a substantial difference in their family finances.

		CUSTOMERS		CUSTOMERS		TIME TO ACHIEVE STATUS <sup>1</sup>		TATUS <sup>1</sup>		
	HIGH	LOW	AVERAGE	МІМИИ	AVERAGE	MNMUM	AVERAGE	SHORTEST	LONGEST	AVERAGE
SENIOR DIRECTOR (2.6%) <sup>2</sup>	\$336,481	\$25,086	\$61,290	20	72	423	1,108	1 Mo.	120 Mo.	21 Mo.
EXECUTIVE DIRECTOR (1.2%)	\$381,337	\$62,950	\$135,055	20	101	1,072	2,376	4 Mo.	120 Mo.	31 Mo.
NATIONAL DIRECTOR (0.2%)4	\$630,455	\$139,845	\$267,841	20	121	2,984	5,116	18 Mo.	120 Mo.	59 Mo.
CORPORATE DIRECTOR (LESS THAN 0.1%) <sup>6</sup>	\$2,366,702	\$709,312	\$1,160,067	20	192	8,389	13,884	29 Mo.	120 Mo.	74 Mo. <sup>6</sup>
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The above annual income statistics include all North American Metaleuca Marketing Executives who were active during all 12 months of the period ending December 2015 and performed the minimum activity required at each status. The incomes stated include all commissions and bonuses actually paid during the period.

For the purpose of these statistics, a Marketing Executive's leadership or developmental status was calculated by taking the highest status achieved and maintained for at least seven consecutive months. The information on this page is not necessarily representative of what any individual Marketing Executive will earn with this program. Any representation or guarantee of specific earnings would be misleading. Success with any business takes hard work, difigence, perseverance, and leadership. Success with Melaleuca will depend on how effectively a Marketing Executive exercises those qualities.

TOTAL ACTIVE

<sup>&</sup>lt;sup>1</sup> Includes all active Marketing Executives joining Meialeuca within the past 10 years.

<sup>&</sup>lt;sup>2</sup> Includes statistics for Senior Director 1 through Senior Director 9.

<sup>\*</sup> Includes statistics for Executive Director I through Executive Director 9.

<sup>\*</sup>Includes statistics for National Director 1 through National Director 9.

Includes statistics for Corporate Director 1 and higher.

Corporate Director average time includes all Corporate Directors in the statistics.